

Quick Facts for New Wind Ridge Residents



City Trash pick-up is on **Fridays**. City Code states, “Trash bins can be out on the curb only after 6pm the night before pick-up and must be removed from the curb by 8pm the night of pick-up”. **Cans are to be stored in your garage or on the side of each home behind your fence, but never in the driveway.** Our Home Owners Association (HOA) complies with the City Code (the City fine is \$200). This law keeps our neighborhood looking neat and inviting to us, visitors and to prospective buyers. **Bulk trash** is picked up only on the first Monday of the month and cannot be put out until the **Thursday** immediately preceding the pickup day.



Recycling is picked-up on Fridays. You can recycle paper, metal, plastic and glass. If you want to participate, place items in a blue rolling-bin (available from the city) next to your trash bin. A separate truck normally picks up the recycled items. You can call 214-670-4475 for more information.



Emergency help **call 911**. If you want to report a non-emergency call the City of Dallas at 311. This is also the number to call for any needed City Service, like road repair. The 311 operator will determine what department best serves your need.



Utility Emergency

Smell gas (Atmos 24x7)	1-866-322-8667
Power outage (Oncor 24x7)	1-888-313-4747



Crime Watch If you see something suspicious call 911. We have a **Crime Watch Committee** whose members routinely drive about the area and report any suspicious activity. If you would like to volunteer to serve on this committee please contact the HOA Board at Board@WindRidgeEstates.com and we will pass your name along to the group.



Our web site contains a wealth of information. For example, every Wind Ridge document you may need can be found there. You can find it at www.WindRidgeEstates.com.



The Architectural Review Committee (ARC) is responsible for the general appearance of the Wind Ridge Estates subdivision. If you want to make any exterior changes to your home (including color changes), you are required to get approval from the HOA before you begin work. Contact ARC@WindRidgeEstates.com.



HOA Requirements for all Owners and Renters:

- ✓ Regularly mow and edge your yard,
- ✓ Remove any dead trees or bushes in your front yard,
- ✓ Replace any dead trees or bushes in your front yard,
- ✓ Remove trash cans from street by 8pm on trash days,
- ✓ Trash cans must be stored in the garage or on the side of your home; (City Law Sec.18-4).

There are many more requirements contained in the HOA CC&Rs (see website). Homeowners who do not keep their property nicely maintained are notified and are subject to substantial legal fees and HOA fines. Questions about fees or fines can be addressed to our **HOA management company** at 214-520-0099.



Our Postal Carrier generally comes by in the morning. The main Post Office for our zip code is located at 2202 S Cockrell Hill Road (a long drive). Their phone number is 214-339-8515. This is where you would go to pick up mail or packages. If you park in front of your or your neighbor’s mailbox, USPS will not deliver your mail and the City can give you a citation.



Dogs are to be on a leash in our subdivision. When walking your dog, please be sure to pick-up any droppings they leave behind. This is a City Code requirement as well as being courteous to your neighbors who don’t like picking up after your dogs.